

Stephanie Rawlings-Blake
Mayor



Room 250
City Hall
Baltimore, MD 21202

February 23rd, 2016

TO: The Honorable Stephanie Rawlings-Blake, Mayor
Kaliopé Parthemos, Chief of Staff
Dawn Kirstaetter, Deputy Mayor
Sameer Sidh, Director of CitiStat

FROM: CitiStat Team

SUBJECT: Human Services Stat Meeting Summary Briefing



Making Progress

- **Baltimore City Head Start.** Baltimore City Head Start’s mission is to strengthen families by providing a seamless delivery of family focused, comprehensive services that ensure all eligible children, regardless of economic circumstances, have the opportunity for educational achievement and to have a productive life.
- Below is the Head Start Services Snapshot, which summarizes key data on demographics and services for preschool-age children served by this grantee. The data in this Snapshot is a subset of the grantee’s annual Program Information Report submission to the Office of Head Start, and displays comparisons to the state and nation. Baltimore’s Head Start program is either on par or above the benchmarks set by the State and nationally for multiple year enrollment, enrollment under 45 days and the percentage of children and pregnant women leaving Head Start and not re-enrolling.

Enrollment - Performance Indicators							
Context		Grant		State		National	
		Number		Number		Number	
Cumulative Enrolled Children		884		9,178		895,718	
2015 #	PIR Performance Indicator	Number	Percentage	Number	Percentage	Number	Percentage
101	Percentage (%) of children enrolled for multiple years	333	37.7%	3,062	33.4%	266,878	29.8%
102	Percentage (%) of children enrolled less than 45 days	31	3.5%	326	3.6%	42,182	4.7%
103	Percentage (%) of children and pregnant women (if EHS) who left the program and did not re-enroll	146	16.5%	1,096	11.9%	146,960	16.4%

Context		Grant		State		National	
		Number		Number		Number	
Cumulative Enrolled Preschool Children		884		9,178		895,718	
Cumulative Enrolled Preschool Children with an IEP for one of the Primary Disabilities Reported in the PIR		103		959		108,189	
2015 #	PIR Performance Indicator	Number	Percentage	Number	Percentage	Number	Percentage
131	Percentage (%) of preschool children that received special education or related services for one of the primary disabilities reported in the PIR	103	100%	955	99.6%	105,128	97.2%
132	Percentage (%) of preschool children completing professional dental exams	510	57.7%	7,825	85.3%	744,096	83.1%
133	Of the preschool children receiving professional dental exams, the percentage (%) of preschool children needing professional dental treatment	108	21.2%	1,228	15.7%	133,516	17.9%
134	Of the preschool children needing dental treatment, the percentage (%) of preschool children who received dental treatment	78	72.2%	973	79.2%	96,599	72.4%

Context		Grant		State		National	
		Number		Number		Number	
Total Number of Families		844		8,651		840,143	
2015 #	PIR Performance Indicator	Number	Percentage	Number	Percentage	Number	Percentage
141	Percentage (%) of families who received at least one of the family services reported in the PIR	819	97%	7,105	82.1%	595,937	70.9%
Context		Number		Number		Number	
Total Number of Families Experiencing Homelessness that were Served During the Enrollment Year		50		338		34,916	

- Community Action Partnerships (CAPs).** The overall mission of the Community Action Partnership is to provide services to low – income residents and advocate improving lives and strengthening our communities. In an effort to maintain and improve performance across programs, CAP will hold 10-12 Pop Up Center sites across the City for FY 2017. The purpose of the sites will be to offer all CAP programs and services to residents in underserved communities that are not currently accessing the services and resources at their local Community Action Partnership Center. Other City agencies will be invited to partner with CAP and provide services at the Pop Up. The goal is to provide immediate services to residents in need, increase the visibility of BCCAP and redirect residents to their closest center for long-term support, all at no additional cost to the program. This will assist with improving our performance measures by increasing the overall number of units serviced per household and participants enrolled in case management. In addition to adding 10 Pop Up sites, CAP will also increase community engagement by hosting or attending outreach events in targeted underserved neighborhoods where the services are most needed.
- Below is a snapshot of participation in CAP Services for the last CitiStat reporting period.

	December 2015	January 2016
Walk-ins (CAP)	2320	1471
Walk-ins (OHEP)	2043	2878
MEAP/ESUP (CAP)	1286	705
MEAP/ESUP (OHEP)	5109	3554
LIWAP	217	115

Arrearages	372	192
Crisis Oil	169	189
Baltimore Energy Initiative	597	412
Case Management	59	103
Eviction Prevention and Rapid Rehousing	HCAM exhausted funding	HCAM exhausted funding

Needs Improvement

- **Homeless Services Program.** The average number of days a client is actively enrolled in a particular project type is a key indicator of the efficiency of provision of homeless services. Shortening client stays in housing projects indicates that clients are receiving the help they need to more quickly end their homeless experience.
- The length of stay data can be skewed by clients that have not exited from HMIS, but should have. This is caused by projects that cease participation in HMIS or projects that are out of compliance with HMIS data entry requirements. MOHS has increased monitoring of this data to improve its reliability, and will seek to reduce the length of shelter stays moving forward. Key data trends are described below:
 - The increase of shelter length of stay between 2013 and 2015 is due in part to an increase in the capacity of family shelters that allow longer client stays.
 - In addition, shelter length of stay in 2014 and 2015 appears longer due to the absence of WHRC client data in HMIS.
 - Over the last three years, clients have consistently had stays of less than 6 months.
 - Rapid Rehousing: Over the last three years clients have consistently had stays of less than one year.

Emergency Shelter Length of Stay

Length of Stay

- More Than 2 Years
- More Than 18 Months But Less Than 2 Years
- More Than 1 Year But Less Than 18 Months
- More Than 6 Months But Less Than 1 Year
- More Than 90 Days But Less Than 6 Months
- More Than 30 Days But Less Than 90 Days
- Less Than 30 Days

